

Delviom, LLC

NASA SEWP VI Ordering Guide

Categories B and C

Contract Holder	Delviom, LLC
Contract Type	Government-Wide Acquisition Contract (GWAC)
Period of Performance	November 1, 2026 - October 31, 2036
Category B	Enterprise IT Service Solutions
Category B Contract Number	80TECH26D1990
Category C	IT Mission-Based Services
Category C Contract Number	80TECH26D1032
UEI	FY48YBELLJ34
CAGE	6RDB9
SEWP Contract Holder Information	NASA SEWP VI - www.sewp.nasa.gov

SEWP VI Program Contacts

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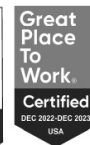
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1. Contract Overview and Scope

NASA SEWP (Solutions for Enterprise-Wide Procurement) pronounced “soup,” is a Government-Wide Acquisition Contract (GWAC) administered by NASA. The SEWP program provides Federal Agencies and their approved contractors with access to Information Technology, Communications, and Audio-Visual (ITC/AV) solutions and services. Established in 1993, SEWP was the first GWAC in the federal acquisition space. Since its inception, the program has continually evolved to address emerging technologies, changing mission requirements, and the acquisition needs of Federal Government customers. SEWP VI continues this evolution by expanding access to enterprise-wide and mission-focused IT solutions and services across the technology lifecycle. The SEWP vehicle represents acquisition innovation within the Federal Government. The program is self-funded through a 0.34% contract usage fee and provides acquisition support to all Federal agencies and their approved contractors. SEWP processes more than 50,000 orders annually, demonstrating its significant role in supporting Federal IT procurement.

Delviom SEWP VI Contracts

Delviom, LLC is a NASA SEWP VI contract holder under **Category B – Enterprise IT Service Solutions** and **Category C – IT Mission-Based Services**, providing Federal Agencies with access to enterprise-wide and mission-focused IT services supporting modernization, integration, implementation, operations, cybersecurity, engineering, and technical requirements.

Period of Performance: November 1, 2026 – October 31, 2036

UEI: FY48YBELLJ34

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Delviom SEWP VI Contract Information

Category	Description	Contract Number
Category B	Enterprise IT Service Solutions	80TECH26D1990
Category C	IT Mission-Based Services	80TECH26D1032

Category B – Enterprise IT Service Solutions

Category B provides enterprise-wide IT services supporting the planning, modernization, operation, management, integration, and security of technology environments across the IT lifecycle.

Through Category B, Delviom supports Federal Agencies seeking enterprise-level IT capabilities designed to modernize technology environments, improve operational effectiveness, strengthen security, and support evolving mission requirements.



Category C – IT Mission-Based Services

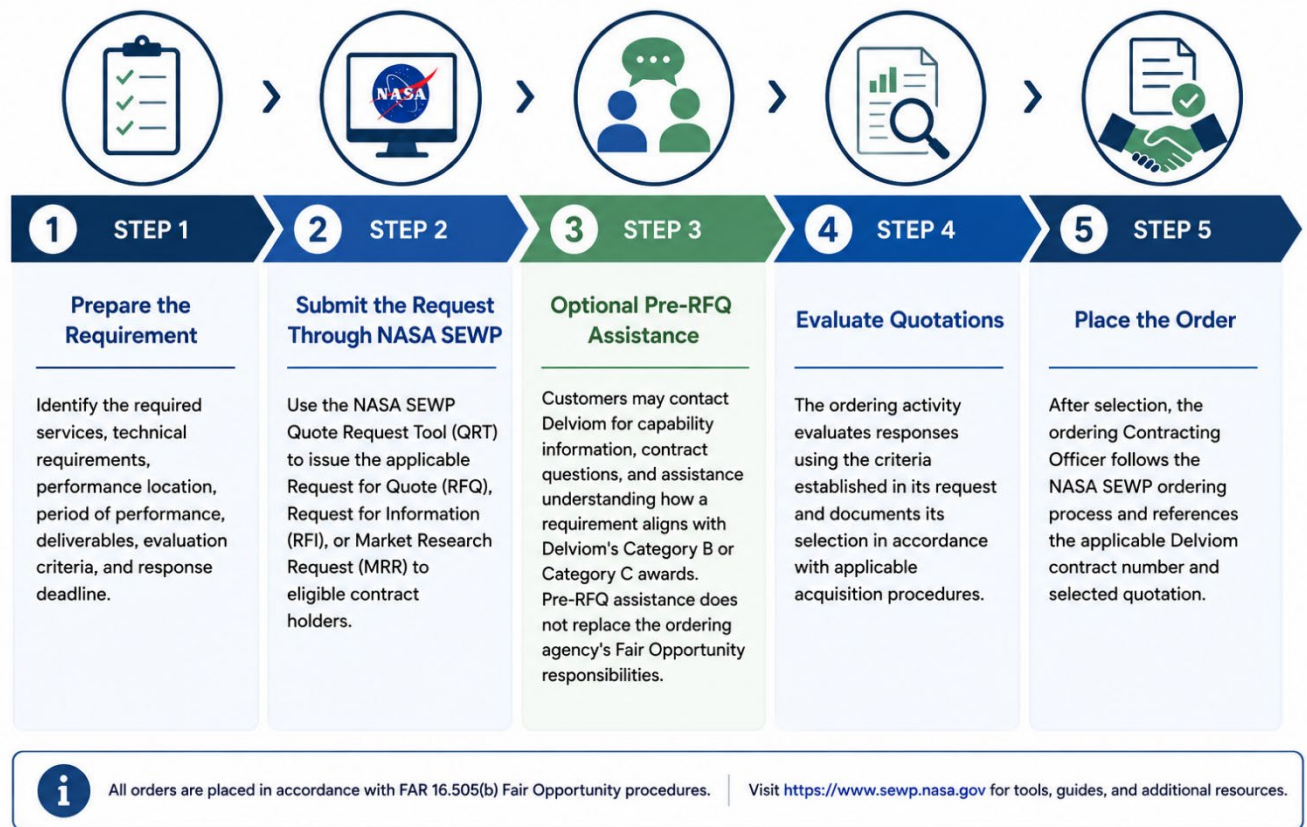
Category C provides mission-focused IT services supporting agency-specific operational and technical requirements, including engineering, modernization, integration, implementation, operations, and technical support.

Through Category C, Delviom supports programs and mission environments requiring specialized IT expertise and technical services aligned with agency-specific objectives and operational needs.

GWAC Identification

Delviom, LLC's NASA Solutions for Enterprise-Wide Procurement (SEWP) VI contracts are part of a multiple-award Government-Wide Acquisition Contract (GWAC). Delviom is a contract holder under Category B, Enterprise IT Service Solutions, Contract 80TECH26D1990, and Category C, IT Mission-Based Services, Contract 80TECH26D1032.

2. How to Obtain a Quote



3. Forms and Submission Requirements

When an agency submits a request through the NASA SEWP Quote Request Tool, Delviom will respond through the applicable SEWP process. The ordering activity should include sufficient technical, contractual, delivery, and evaluation information for Delviom to prepare a complete response.

- Identify whether the requirement is intended for Category B, Category C, or both, as applicable.
- Include the response due date and any required quote-validity period.
- Include the performance period, place of performance, deliverables, security requirements, and evaluation criteria when applicable.
- Reference the applicable Delviom SEWP VI contract number on the resulting order.
- Use NASA SEWP's current ordering instructions and system requirements for official submissions.

4. Fair Opportunity and Quote Requirements

Ordering agencies are responsible for satisfying applicable Fair Opportunity requirements under FAR 16.505(b). Delviom will respond to requests in accordance with its NASA SEWP VI contracts, the solicitation or request, and applicable NASA SEWP procedures.

- Use the SEWP QRT to provide eligible contract holders an appropriate opportunity to compete.
- Evaluate quotations using the criteria stated in the request.
- Maintain required acquisition and selection documentation within the ordering activity.
- Delviom will clearly identify the validity period of its quotation when required.
- If a request cannot be fully supported under Delviom's applicable SEWP VI contract or the terms of the request, Delviom will respond in accordance with NASA SEWP procedures.

5. Procedures for Obtaining Services and Support

Delviom provides implementation, technical, operational, and post-delivery support for services and solutions provided under its NASA SEWP VI contracts. Support will be provided in accordance with the requirements, service levels, and terms established in the applicable task or delivery order.

Implementation and Transition Support

Delviom coordinates implementation and transition activities associated with awarded orders, including project kickoff, scheduling, resource coordination, site preparation, knowledge transfer, and remote or on-site support, as applicable to the order.

Technical Support

Troubleshooting, configuration assistance, operational support, and coordination of technical issues for services and solutions delivered by Delviom.

Software and Third-Party Support

Coordination with applicable software publishers, cloud providers, or technology partners for licensing, updates, compatibility, maintenance, or escalated support when included in the order.



Nonconforming Services or Deliverables

Delviom will review reported deficiencies and coordinate correction, reperformance, replacement, or other appropriate resolution in accordance with the order and applicable contract requirements.

Delviom SEWP VI Support Contacts

For assistance with services, technical support, implementation, post-delivery support, or other contract-related questions, contact:

SEWP Program Manager	SEWP Deputy Program Manager
Aravind Jasty Email: aj@delviom.com Phone: 703-953-2535	Dheemanth Reddy Email: dheemanth@delviom.com Phone: 703-953-2535

6. Order Issues, Troubleshooting, and Escalation

Delviom's SEWP VI Program Office serves as the primary point of contact for questions or issues involving Delviom SEWP VI orders. Customers are encouraged to contact the Program Office promptly so that issues can be reviewed, coordinated, and resolved in a timely manner. When reporting an order issue, customers should provide the task or delivery order number, applicable SEWP tracking or control information, affected service or deliverable, and a description of the issue, when available.

Order or Performance Status

For questions regarding the status of an active order, scheduled deliverable, project milestone, or service activity, contact the Delviom SEWP VI Program Office. Delviom will coordinate with the appropriate program and technical personnel and provide status information as applicable.

Order Modifications

Changes involving scope, schedule, funding, period of performance, deliverables, or other contractual requirements should be coordinated through the ordering Contracting Officer and processed in accordance with applicable NASA SEWP procedures. Delviom will support the ordering activity with information and documentation necessary to process authorized modifications.

Invoice and Payment Questions

For questions concerning invoices, payments, billing information, or order amounts, customers should provide the applicable order number, invoice number or reference, and a description of the issue to the Delviom SEWP VI Program Office or the Delviom accounting contact identified for the order.

Issue Resolution and Escalation

Delviom will work with the customer and appropriate technical, program, contracts, or administrative personnel to resolve order-related issues. Issues that cannot be resolved through normal order-management channels may be escalated to the Delviom SEWP Program Manager.



Delviom Order Issues and Post-Delivery Support

SEWP Program Manager	SEWP Deputy Program Manager
Aravind Jasty Email: aj@delviom.com Phone: 703-953-2535	Dheemanth Reddy Email: dheemanth@delviom.com Phone: 703-953-2535

7. Delviom SEWP VI Service Areas

Category B - Enterprise IT Service Solutions

- Enterprise IT planning, modernization, and transformation
- Enterprise infrastructure and IT operations support
- Systems and technology integration
- Cybersecurity, risk, compliance, and security operations support
- Application modernization, implementation, and lifecycle support
- Data analytics, business intelligence, and data services
- Cloud and enterprise technology services
- IT service management and operational support

Category C - IT Mission-Based Services

- Mission and program-level engineering services
- Technology modernization and implementation
- Systems integration and deployment
- Mission operations and technical support
- Application, data, and platform services
- Cybersecurity support for mission environments
- Program and project technical services
- Operations and maintenance support

8. Ordering Process Summary

1. Agency defines the requirement and confirms NASA SEWP VI scope.
2. Agency identifies the appropriate SEWP VI category or categories.
3. Agency issues the RFQ, RFI, or MRR through the NASA SEWP process.
4. Delviom reviews the request and submits its response under the applicable contract.
5. Agency evaluates responses in accordance with Fair Opportunity and its stated evaluation criteria.
6. Ordering Contracting Officer issues the task or delivery order.
7. NASA SEWP processes the order in accordance with its ordering procedures.
8. Delviom begins performance upon receipt of an authorized order and completes transition or kickoff activities.



9. Program Contacts and External Resources

Delviom SEWP VI Program Office

SEWP Program Manager	SEWP Deputy Program Manager
Aravind Jasty Email: aj@delviom.com Phone: 703-953-2535	Dheemanth Reddy Email: dheemanth@delviom.com Phone: 703-953-2535

NASA SEWP & Helpline

NASA SEWP VI program information and Quote Request Tool: www.sewp.nasa.gov

help@sewp.nasa.gov || (301) 286-1478 || M-F 7:30 AM – 6:00 PM (ET)

